



GAM Membership FAQ

What benefits will I receive if I join GAM?

Basic membership benefits and services include:

- **Annual Conference:** The annual conference offers workshop seminars on programming, collection development, fund raising, staff and volunteer development, and more. Held in a different Georgia city each year, the conference features tours, activities, and evening events for GAM members to socialize and network with their peers. GAM members receive a discounted conference rate and are eligible to apply to conference scholarships.
- **Awards Luncheon:** The GAM Awards program recognizes outstanding achievements of people and organizations that make up the museum community across Georgia. GAM members are eligible to submit nominations to the GAM Awards Committee for consideration.
- **The Museum Services Exchange (MUSE):** MUSE is a program of consulting services provided by and for GAM members. Museums can apply for a MUSE consultation in relation to an area of need.
- **Newsletter:** A quarterly publication that informs members of current issues, program ideas, and grant deadlines.
- **Intern Program:** GAM encourages young people to enter the museum profession by matching college interns with participating state wide museums.
- **Educational Programs:** GAM offers year-round educational programs and workshops that are available to GAM members for free or at reduced rates.

What is a Bundle Administrator?

The bundle administrator is the main contact for your institution and is responsible for adding new members to the bundle. Bundle members share the safe renewal date, status, and membership level.

I'm the Bundle Administrator, how do I add new members to my bundle?

To add members to your bundle, follow these steps:

1. Access the login screen (www.gamuseums.com/login) and log into your GAM membership account.
2. Click your name or the View profile link to jump to your member profile.
3. Within the Bundle summary section of your Profile page, click the Add Member button.
4. Complete the membership application form on behalf of the person you want to add as a bundle member.
5. Click Save.
6. The new bundle member's record now appears. To return to your profile, click the Return to Bundle list and your own profile link.

New bundle members can have different join dates but will share a single renewal date.

What do I do if I can't remember/find my GAM password to log into my account?

Do not set up a new account! If you don't remember your password or never set one up, click **Forgot Password** on the log in page. You will be prompted to enter a new password.

How do I renew my membership online?

Renewing your GAM membership online is quick, easy and totally secure!

1. Access the login screen (www.gamuseums.com/login) and log into your GAM membership account.
2. After logging in, click the Join or Renew button.
3. Go to the top of the screen and click the View Profile button.
4. Navigate to the middle of the page and click the Renew to [new renewal date] button.

How do I edit my profile online?

Renewing your GAM membership online is quick, easy and totally secure!

1. Access the login screen (www.gamuseums.com/login) and log into your GAM membership account.
2. After logging in, click the View Profile button.
3. On the next page, click Edit Profile.
4. Make changes and click Save.

How do I archive a staff member who has left our organization?

1. Access the login screen (www.gamuseums.com/login) and log into your GAM membership account.
2. Click your name or the View Profile link to jump to your member profile.
3. Within the Bundle summary section of your Profile page, click the name of the member you want to archive.
4. From the member's profile that appears, scroll down to the bottom and click the Archive button.
5. You can now click the Return to bundle list and your own profile link to return to your member profile.

Who do I contact if I have a membership question?

For membership questions, please contact Michele Rodgers at gamuseums@gmail.com.